
Quality Policy Statement

Meta Limited have established this quality policy to be consistent with the purpose and context of our organisation. It provides a framework for the setting and review of objectives, in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system.

Customer focus: As an organisation, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: Our Top Management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organisation, we recognise that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

Process approach: As an organisation, we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process, or series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.

Evidenced-based decision making: As an organisation, we have committed to only making decisions relating to our quality management system following an analysis of relevant data and information.

Relationship management We recognise that an organisation and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Our policy has been developed to meet the requirements of our interested parties and to meet our social, environmental, regulatory and legislative responsibilities. It is externally certified to ISO 9001, which is integrated with our systems for managing health and safety and the environment wherever possible.

This policy is available to all interested parties and has been made available to the wider community through publication on our website.

This policy is reviewed annually, or when there are significant changes to the business.



Lee Ramsey
Managing Director



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